

ANNUAL REPORT

FROM THE DIRECTOR

From new collections to more programs, we've been busy this year! We introduced several **digital resources** throughout the year, starting with Morningstar Investment Research and ending with Creativebug and AtoZ World Food / Food America.

We expanded our **Little Free Library** program by collaborating with Rotary to build and install a library at the Skaneateles Conservation Area; Rotary also funded the purchase of an old newspaper box that was refurbished, painted bright yellow and converted into a library for the Owasco Market.

Summer reading was revamped with **Explore Summer**, an initiative to spark kids' curiosity and inspire them to learn, create, play and read. Kids and teens earned rewards not only for reading, but also for learning skills and having adventures. We hosted story times and other programs (including our 4th summer of StoryWalk) at Austin Park, Baltimore Woods and the Conservation Area.

A system-wide **cyberattack** on July 12 dramatically impacted services for the rest of the fiscal year. We were unable to restock our shelves with new or returned materials for several months, and downloadable materials and digital resources were unavailable or unreliable. While we're almost back to normal, we're still experiencing some effects more than 6 months later. *This community was incredibly patient and understanding during that time, and we can't thank you enough!*

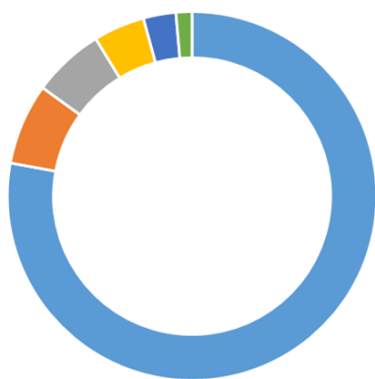


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FINANCIAL HIGHLIGHTS | FISCAL YEAR OCT 2018 - SEPT 2019

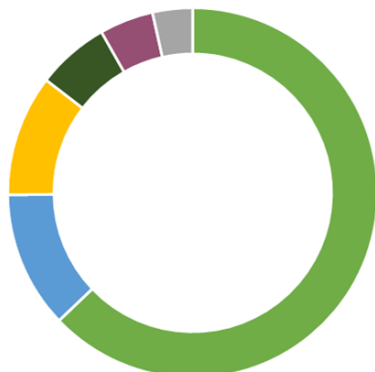
UNAUDITED FIGURES FOR INFORMATIONAL PURPOSES ONLY

OPERATING
INCOME:
\$ 449,412



\$ 350,000	Local Public Funds
\$ 32,003	Investment Income
\$ 28,200	Fundraising
\$ 20,117	Gifts & Grants
\$ 12,808	Other (Barrow reimbursement, state aid)
\$ 6,283	Fines & Fees

OPERATING
EXPENSES:
\$ 449,412



\$ 282,535	Personnel
\$ 53,735	Collection Materials & Resources
\$ 47,694	Building Operation & Maintenance
\$ 28,513	Administration
\$ 21,205	Technology & Automation
\$ 15,732	Programs

NEW & NOTABLE | ALL YEAR LONG!

Morningstar Investment Resource Center

provides online access to trusted investment info and analysis

JAN

Baby Bounce & Rhyme and **Family Book Club** help babies and kids develop reading and social skills

ASL for Kids teaches sign language thru word themes and activities

FEB

MAR

Our most popular **Friday Film Greenbook** screened to 75 people

Iditarod Racer Karen Land

enthralled 99 people with her adventures on the trail

APR

MAY

New website launched, providing better access to more content

Around the World Kits

let kids explore different countries thru books, culture, food and language

JUN

JUL

Online crafting resource **Creativebug** provides access to projects and skills from professional artists and crafters

Little Free Library

installed at the Conservation Area

AUG

SEPT

Wonderbooks and **Launchpads** help kids learn in new ways

ON OUR SHELVES

54,914 books, DVDs, etc. checked out

362 kits for all ages checked out: **UP 100%**

Most watched kid's DVD was *PAW Patrol: Halloween Heroes*



Most popular middle reader book was *Diary of a Wimpy Kid: The Ugly Truth*

69,187 total check outs (incl. digital)

DOWNLOADABLES & STREAMING

14,273 digital items used: **UP 33%**

Breakdown: 48% ebooks, 11% video, 39% audiobooks and 2% music



Most watched movie on Kanopy was *Hearts Beat Loud*

Most popular album on Hoopla was the *Spider-Man: Into the Spider-Verse Soundtrack*

PEOPLE & PROGRAMS

59,802 visits to the building: **UP 3%**



75 community uses of the meeting room: **UP 19%**

5,098 cardholders: **UP 14%**

7,735 people attended 465 programs: **UP 6%**

Most attended program was the Merry Go Round Theatre performance of *Look Up: Tales of the Sky* @ Austin Park with 145 people

TECHNOLOGY

3,131 public computer sessions: **UP 5%**



Digital Learning programs improved the tech skills and understanding of 59 people

57 one-on-one tech help appointments