Skäneateles 2020-21 ANNUAL REPORT

FROM THE DIRECTOR

January 27, 2022

This year marks our first full year of pandemic service, and in a few short months we'll have been living with COVID as a part of our daily lives for two years. Annual reports generally contain lots of statistics detailing how much better things were than last year – more checkouts, more downloads, more building visits and computer uses. I'll share some of those with you, but they really don't tell the library's story this year because there's nothing to compare it to!

If there's one thing I wish I had counted, it's the number of times someone came in the door saying it was their first time inside the library since the shutdown, and I got to say "Welcome back!" That was my favorite part of every day.

Thanks to all of our patrons for your understanding, kindness and flexibility. Constantly changing protocols have been stressful for everyone, but our supportive community made it possible for library staff to roll with the punches and keep our doors open for our regular, pre-COVID schedule.

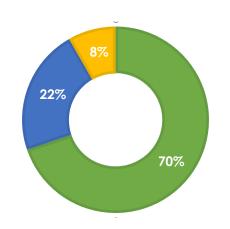
Nicke

Nickie Marquis Library Director

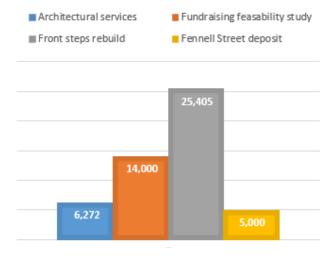
FINANCIAL HIGHLIGHTS | FISCAL YEAR OCT 2020 - SEPT 2021

OPERATING EXPENSES: \$ 407,957

\$ 284,808 Patron Services
\$ 89,374 Administration
\$ 33,775 Building + Operations

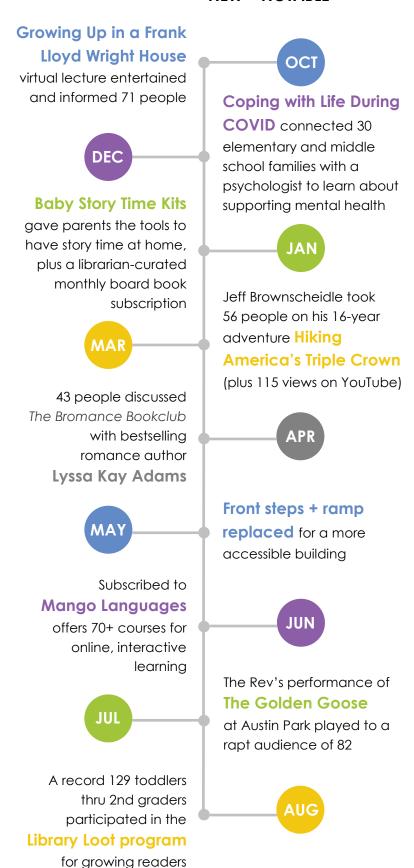


CAPITAL + PLANNING PROJECTS: \$ 50,678*



* The funds to support capital projects come from grants, donations and investment income. They are gained and accounted for separately from operating funds.

NEW + NOTABLE



ON OUR SHELVES

41,539 books, DVDs, etc. checked out

377 kits for all ages checked out: UP 4%

Most read adult fiction book was

American Dirt by Jeanine Cummins

Most popular picture book was
Pete the Cat and the Missing Cupcakes

61,847 total check outs (incl. digital)

DOWNLOADABLES + STREAMING

20,308 digital items used: UP 6%

Breakdown: 51% ebooks, 11% video, 37% audiobooks and 1% music

Total minutes watched on Kanopy: 47,022

Most popular TV series on Hoopla was Death in Paradise from BBC Studios

PEOPLE + PROGRAMS

14,900 visits to the building despite COVID protocols

1,418 take-home craft kits inspired creativity

2,865 people attended 195 virtual and in-person programs

Most attended program was the Messy Art Summer Celebration on the library lawn (2 sessions, socially-distanced) with 101 people

TECHNOLOGY

5,174 wifi sessions: UP 47%

23,922 website visits: UP 5%

69 hotspot and Chromebook borrows